

Returns Note

My Order number is # _____

I would like to return an item because:

1. Change of mind

I wish to do a one-to-one exchange, please send me:

2. The product that I received was defective

Please send me a replacement piece.

3. I received an incorrect order

Please send me the correct item which is _____

4. Dissatisfaction (the product did not turn out as expected)

I wish to exchange for something else, please send me an exchange voucher.

Please send me a different size which is _____

I would like a refund (you will be charged return costs).

We would like to hear why you are dissatisfied, so we can improve our services to you. Is there any way we can improve to please you better?

Shipping date of this return _____

My name is _____

My email is _____

My contact number is _____

Returns Policy

- All return items must be mailed back to us within 14 days from receipt;
- Product/s must be returned in its original condition (unused) with the packaging intact;
- Note that sale items are non-exchangeable;
- Ship your return to: CoverBee, Wiltonstraat 4a, 3905 KW Veenendaal, The Netherlands.

Condition of products (to be filled by CoverBee staff): Approved Disapproved

